

How to Refer

Pathway	Referral Data Required	Secure Email	HealthLink	eReferral
GPs	Patient's Full Name, Email Address, Phone Number & DOB	✓ @healthmail.ie to silvercloud@healthmail.ie	✓	Coming Soon
Primary Care Psychology		✓ @healthmail.ie to silvercloud@healthmail.ie	✗	Coming Soon
National Counselling Service / Counselling in Primary Care	GP's Name, Practice Address, Phone Number & Practice Healthmail	✓ @healthmail.ie to silvercloud@healthmail.ie	✗	Coming Soon
Community Mental Health	If the referrer is not a GP, please also include: Referring Clinician's Name, Phone Number, Secure Email (@hse.ie or @jigsaw.ie) & Job Title	✓ @healthmail.ie to silvercloud@healthmail.ie	✗	Coming Soon
Jigsaw		✓ @jigsaw.ie to silvercloud@healthmail.ie	✗	Coming Soon

! Please Note: The SilverCloud service does not require patient health data to process a referral. To comply with GDPR, please do not include this information.

!! All notifications for Patient Activations, Expired Invites, Discharges and Identified Risks are sent to the Referrer. All notifications for Identified Risks are also sent to the GP.

✓ Available

✗ Not Available